

DUMP TRAILER RENTAL & DISPOSAL AGREEMENT

CALIFORNIA • CUSTOMER REVIEW COPY • Agreement takes effect only when completed and signed by both parties.

Rental company legal name: _____	Agreement #: _____
Business address: _____	Agreement date: _____
Customer legal name: _____	Phone: _____
Customer email: _____	Trailer unit / plate: _____
Billing address: _____	Delivery ZIP: _____
Delivery / pickup address: _____	

1. TRAILER SELECTION, RENTAL PERIOD & UPFRONT CHARGES

Trailer option	First 24 hours	Each approved extra 24 hours	Refundable disposal advance
[] 5 × 10 dump trailer	\$194.00	\$50.00	\$250.00
[] 7 × 14 dump trailer	\$284.99	\$85.00	\$300.00

Scheduled delivery: _____ (date / time) Scheduled pickup: _____ (date / time)

The first 24 hours includes scheduled delivery and pickup within 15 miles of Antioch, California. Beyond that included area, additional delivery/retrieval driving costs \$0.60 per additional driven mile, calculated and disclosed in the accepted written quote. Applicable taxes, approved extra rental time, and disposal charges are separate.

Rental \$ _____ + refundable disposal advance \$ _____ + quoted additional mileage \$ _____ + disclosed taxes / approved charges \$ _____
= total due before delivery \$ _____.

Written quote/reference #: _____ Payment confirmation/reference #: _____

2. PAYMENT, REFUNDABLE DISPOSAL ADVANCE & FACILITY RECEIPTS

Payment of the quoted rental charge, refundable disposal advance, applicable quoted mileage/taxes, and signatures is required before delivery. A quote or website request alone does not reserve a trailer. The disposal advance is applied to the actual receiving-facility charges for weight, materials, and special-item disposal. PIC-A-WAY does not mark up facility disposal fees. Disposal costs are not part of the first-day rental price.

PIC-A-WAY will provide an itemized reconciliation supported by the facility receipt or other available charge documentation. Any unused disposal advance is refunded to the original payment method within 10 business days after final facility charges become known, subject to bank/processor posting time. If facility charges exceed the advance, the documented difference is due. Customer will receive the additional invoice; no later card charge occurs without a separate valid payment authorization.

The disposal advance is for facility disposal costs. Any separately claimed damage, cleaning, extra mileage, or extension charge is itemized and handled under the relevant terms below, not silently deducted from this disposal advance unless separately agreed in writing and legally permitted.

3. LOADING, WEIGHT, RESTRICTED MATERIALS & ACCESS

The customer loads the trailer and must distribute weight evenly, keep debris below the top rim, and secure material so nothing can fall or blow out. The trailer must never be moved, towed, relocated, or driven by the customer. No one may ride in the trailer. The customer must comply with the posted payload limit; PIC-A-WAY enters the verified trailer-specific limit before delivery: maximum legal payload _____ lb. PIC-A-WAY may postpone pickup until unsafe loading is corrected.

Not accepted without specific prior written approval: paints, solvents, oils, fuels, chemicals, batteries, asbestos, medical waste, explosives, pressurized tanks, tires, electronics, refrigerant-containing appliances, treated wood, and materials prohibited by the disposal facility. Concrete, dirt, brick, roofing, tile, and other dense/heavy debris require advance approval, a specific weight limit and sometimes a separate quote. Customer must not add unknown or concealed hazardous material.

Customer confirms permission to place the trailer at the delivery location, will obtain necessary property/parking permits, and will disclose restricted access, overhead wires, underground utilities, fragile surfaces, slopes, and sprinklers before delivery. PIC-A-WAY uses reasonable care; responsibility for site or equipment damage depends on documented cause, fault, and applicable law.

ADDITIONAL RENTAL TERMS

4. RENTAL EXTENSIONS, PICKUP & VERIFIED ADDITIONAL COSTS

The rental ends at the pickup date and time on page 1. An extension must be requested and approved by PIC-A-WAY before the scheduled pickup. Each approved extra 24-hour period costs \$50 for the 5 × 10 or \$85 for the 7 × 14, plus applicable taxes. Unapproved late pickups may lead to reasonable, documented charges as allowed by law, not automatic penalties.

If pickup is blocked, the load is unsafe, or the trailer needs more than ordinary cleaning, PIC-A-WAY will document conditions and discuss reasonable charges as required by law. Any charge for missing components, trailer damage beyond ordinary wear and tear, re-trips, or special handling must be lawful and supported by records; PIC-A-WAY will give an itemized statement. PIC-A-WAY may document delivery and pickup conditions with dated photos.

5. CANCELLATION, DELIVERY INTERRUPTION & DISPOSAL ISSUES

If the customer cancels before dispatch, amounts paid are refunded except any lawful, expressly agreed, documented and nonrecoverable expense. After dispatch or delivery, any charge or refund reflects services actually provided and applicable law; there is no undisclosed fixed cancellation penalty. Unsafe site access, severe weather, equipment breakdown, facility closure, prohibited materials, or legal restrictions may require rescheduling or alternative service. PIC-A-WAY will communicate the change and discuss available options.

If a facility rejects prohibited material, PIC-A-WAY will contact the customer for lawful removal/handling arrangements and disclose any proposed additional cost before undertaking optional work. Immediate action may be required for safety or legal compliance; those circumstances and any claim will be documented.

6. RESPONSIBILITY, DISPUTES, & APPLICABLE LAW

The customer is responsible for damage or loss caused by the customer or their agents through negligent or prohibited use, subject to California law. PIC-A-WAY remains responsible for its own negligence or unlawful conduct; this agreement does not waive nonwaivable consumer rights. Claims are supported by reasonable records, and both parties agree to try good-faith resolution. California law governs, and a dispute may be brought in a court with lawful jurisdiction and venue. If any term is unenforceable, the remaining terms continue where lawful.

7. CUSTOMER ACKNOWLEDGMENT & SIGNATURES

By signing below, the customer acknowledges the trailer option and pickup window, upfront rental charge, refundable disposal advance, separate actual facility charges, potential approved extra-day/mileage charges, loading/weight rules, and restricted materials. Any material change to price or scope must be documented and agreed before the additional work. Customer receives a complete signed copy.

CUSTOMER	PIC-A-WAY AUTHORIZED REPRESENTATIVE
Signature: _____	Signature: _____
Printed name: _____	Printed name: _____
Date / time: _____	Date / time: _____

Electronic signing may be used only when both parties agree to transact electronically and the signature process preserves an appropriate record. A checked website inquiry box is not a signature to this agreement.

OPTIONAL PAYMENT AUTHORIZATION

This separate page is optional. A customer may use another payment method accepted by PIC-A-WAY. Never enter a full card number or CVV on this document.

Customer: _____ Agreement #: _____

Payment processor reference / token (no full card number): _____

☐ I separately authorize PIC-A-WAY to store my payment method securely through its payment processor for the upfront rental amount described in the signed agreement. Any later disposal balance beyond the advance, or other approved additional charge, must first be presented to me with documentation and must receive separate approval before being charged. I retain applicable dispute and chargeback rights.

☐ I separately agree to transact and receive documents electronically at this email or mobile number:

Customer signature: _____ Date / time: _____

PICKUP & DISPOSAL RECONCILIATION | OFFICE USE

Actual pickup date/time: _____

Receiving facility / receipt #: _____

Documented facility disposal cost: \$ _____

Disposal advance received: \$ _____

Disposal advance applied: \$ _____

Refund due: \$ _____

Remaining facility balance due: \$ _____

Approved extra rental / mileage: \$ _____

Photos and scale receipt retained: ☐ Yes ☐ No

Final statement sent on: _____

Refund initiated on: _____

Refund reference: _____

The optional card authorization above is not part of the rental agreement unless separately signed. Facility receipts and deposit reconciliation are supplied to the customer after disposal.